

Anti-spam policy

The User is an individual who has reached the age of majority, is able to acquire civil rights for himself or herself through his actions and independently exercise them and also has an ability to create civil duties for himself by his actions, independently fulfill them and bear responsibility in case of their non-fulfillment, who has accepted the terms of this User Agreement and uses the services of the platform.

A visitor is an individual who has reached the age of majority, is able to acquire civil rights for himself or herself through his actions and independently exercise them and also has an ability to create civil duties for himself or herself through his or her actions, independently fulfill them and bear responsibility in case of non/fulfillment, who visited the website for informational purposes, but did not accept the public offer.

The Administration is an individual entrepreneur Koreniuk Oleksandr Vasylyovych, identification code 3263705274, who is the sole owner of the platform on the basis of private property rights and provides organizational, financial, technical support for the existence and functioning of the platform.

The Parties are the Administration, Users and Visitors.

The Platform is an Internet resource located on the Internet at the address: <https://aisixteen.com/>. The Platform contains the source code on the Service and provides the User with access to its services.

With respect to the Anti-spam policy, the Administration of the Platform shall adhere to the requirements of the norms of international legislation regulating the sphere of the circulation of information as well as European standards.

The Administration condemns spam as a phenomenon and prohibits sending spam via the Platform or by other means. The access of Users caught using spam mailings to promote goods and/or services on the Platform will be blocked. When making such decisions, the Administration shall be guided by the principle of equality of Users of the Platform.

The use of purchased and/or collected email addresses is prohibited. The Administration guarantees that it does not purchase or sell mailing lists for the purpose of obtaining benefits and operates in the market of services by adhering to the principles of reliability.

Before starting to use the services of the Platform the Users of the Platform guarantee that they will not use rented or purchased mailing lists as well as lists obtained in any other way. The sending of advertising information by the Users of the Platform to potential customers shall be carried out only with their written consent to receive such information.

Electronic Platform Notifications

Electronic messages containing information (including official information) shall be sent only to registered Users of the Platform. Having started using the Platform's services, the Users provide their consent to receive electronic notifications from the Administration to the email address specified by them during registration.

Spam complaints and the procedure for their consideration

If you have become a victim of a spam mailing list with information of any kind about our Platform, please inform us about this fact using the e-mail admin@aisixteen.com by specifying the email address from which the unwanted email notification came and forwarding us the email itself which contains spam. The Administration shall consider complaints without fail and provide an adequate response. The Administration has the right to request additional information from the applicant and, if such information is not provided, has the right not to consider the

complaint on its merits. If it is established that the spam mailing was initiated by a registered User of the Platform, the Administration:

- shall warn the violator (for the 1st time);
- shall restrict a number of possibilities of the violator (for the 2nd time)
- shall block such user's access to the account (in case of receiving the 3rd complaint).

Appeal to controlling organizations

If you receive any complaints about unsolicited mailings to Internet Network Users about our Platform, please do not take measures to block the network domain and contact us. We value our reputation, are ready for dialogue and take decisive measures in order to eliminate offenses and restore the rights of Internet users.